

NDIS SIX YEARS ON

INSIGHTS FROM THE HUNTER



WEDNESDAY 6 NOVEMBER 2019
Brisbane Convention and Exhibition Centre

8:00am registration opens Summit 9:00am - 4:00pm
www.csialtd.com.au/ndishunterinsights

CSIA is bringing speakers from the Hunter region – the NDIS pilot area – to Brisbane to share their insights, what they have learnt and what they wish they had known. Hear from the experts on culture and finances, new business opportunities, how to prepare for National Quality and Safeguarding, as well as the chance to engage further with speakers in an interactive session at the end of the day.

PROGRAM

Registration Opens and Networking

From 8:00am

An opportunity to meet, mingle and mix with other passionate changemakers.

Welcome to Country: Shannon Ruska

9:00am

Official Opening

CSIA CEO Belinda Drew highlights the four strategic areas for preparing when it comes to the NDIS.

Panel: The Lived Experience – If I Could Give You Some Advice

Engaging with people with lived experiences and disabilities and their families is going to be key to your success in the NDIS. Understand your market in a new way to maximise your ability to thrive in the NDIS.

Morning Tea and Networking

10:40am



David Hubbard
Director / CFO
CINCH Financial Services

Future Proofing your Business through Culture & Knowing your Numbers

11:00am

David Hubbard from CINCH Financial Services shares his key learnings from working with organisations across the Hunter and wider NSW region to successfully make the financial transition into the NDIS. David will talk about strategies that have worked, key performance drivers and share the key learnings of organisations who were not so successful. Culture and change management are proving to be the biggest influencers on an organisation's numbers. David, with his colleague Nicole Richardson-White, will talk strategies for your success.

Community Services Industry Alliance acknowledges the Turrbal and Yugara (Jagera) as the First Nations owners of the lands where we gather today.

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Chantelle Robards
Business Advisor
The Business Centre

National Quality and Safeguarding: What You Need To Know

Chantelle Robards of The Business Centre has spent the past year deep in the National Quality and Safeguarding. In this session, she brings the operational insights to you, the benefits and challenges you need to understand, the market trends that are surfacing as well as insider hints and tips.

Summer Foundation Hunter: A Real-life Case Study

What does innovation look like in the NDIS? How can you as an organisation provide choice and control for participants in a meaningful way? For organisations looking to transform the way they think about capital this is a must hear session, learn from an organisation who successfully identified an opportunity and is growing their business through the NDIS. Dr Di Winkler will share their organisation's journey through the NDIS and what they have done, particularly around their Hunter Housing Demonstration project. This is the inside information you need to be NDIS ready.

Dr Di Winkler
Founder and Chief of Research
and Innovation
The Summer Foundation

Lunch and Networking

1:30pm



Robyn Kaczmarek
Founder and Co-Owner
The Life Co-operative

Different Business Models and the Technology Considerations

2:00pm

Traditional business models don't necessarily work and now is the time to look beyond your typical way of operating to new opportunities. The NDIS is bringing change that requires organisations to rethink some of the ways they do business. Robyn talks through a new worker owned co-operative that is the first of its kind in Australia that is providing services when other business could not. Walk away with new ideas, insights, tips and opportunities you can take back to your organisation.

Interactive Session with Presenters

Spend an hour taking a deep dive into the issues, information and opportunities that matter most to you.

Wrap Up

After a big day of information gathering, see how it will all fit into the bigger picture with CSIA CEO Belinda Drew as she provides an overview back into the four strategic areas you need to prepare for the NDIS.

Close

4:00pm